



**Daim Ntawv Qhia Txog Kev Muab Txhua Tus Me Nyuam Kawm Ntawv Saib Zoo Ib Yam Nkaus thiab Yam Yuav Tsum Muaj Kom Txhua Tus Nkag Mus Tau thiab Lo Lus Ceeb Toom Txoj Kev Muab Txhua Tus Me Nyuam Kawm Ntawv Saib Zoo Ib Yam Nkaus: Kev Muab Neeg Saib Ntau Nqi Tsis Zoo Ib Yam yog Ib Qho Txhaum Txoj Cai**

Lub tuam txhab Bellin Health System, Inc. thiab cov lag luam uas uas yog nws li yeej ua raws nraim li Tsoom Fwv cov tsab cai uas tuav cov cai txhua tus neeg muaj thiab yeej tsis muab neeg saib ntaus nqi tsis zoo ib yam los ntawm saib tus neeg yog haiv neeg nqaij tawv dab tsi, nws daim tawv nqaij yog xim dab tsi, nws los ntawm haiv neeg dab tsi los, nws lub hnuv nyoog, nws muaj ib qhov xiam oob qab, lossis nws yog txiv neej lossis poj niam. Bellin Health yeej tsis muab neeg cais lossis saib lawv txawv lwm tus neeg vim lawv yog ib haiv neeg nqaij tawv txawv, lawv daim ntawv nqaij yog xim txawv, lawv yog los nttawm ib haiv neeg txawv los, lawv lub hnuv nyoog txawv, lawv muaj kev xiam oob qab, lossis lawv yog poj niam lossis txiv neej.

**Bellin Health**

- Npaj muaj cov khoom siv los pab thiab kev pab rau cov neeg xiam oob qab kom lawv nrog peb sib tham tau, xws li:
  - Muaj cov neeg txhais lus uas siv hom lus piav tes
  - Muaj cov ntaub ntawv sau ua lwm hom ntawv (luam ua cov tsiaj ntawv loj kom pom tseeb, ua suab hais lus, ua ntaub ntawv siv nrog cov tshuab electronic, ua lwm hom ntaub ntawv)
- Muaj kev hais lus pab dawb rau cov neeg uas hom lus lawv hais tsis yog lus Askiv, xws li:
  - Neeg txhais lus
  - Ntaub ntawv sau ua lwm hom lus

Yog koj xav tau cov kev paub ntawm no, hu rau Becki Detaege. Yog koj ntseeg tias Bellin Health tsis npaj cov kev pab no rau koj lossis muab koj saib ntaus nqi txawv lwm tus neeg los ntawm qhov koj yog ib haiv neej nqaij tawv txawv, koj daim ntawv nqaij yog xim dab tsi, koj los ntawm haiv neeg dab tsi, koj muaj kev xiam oob qab, lossis koj yog txiv neej lossis poj niam, koj mus sau tau ntawv tias koj tsis txaus siab rau:

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Koj yuav sau tau ntawv tias koj tsis txaus siab uas koj tus kheej xa mus lossis xa hauv tsev xa ntawv mus, xa hauv xooov tooj lossis hauv email mus los tau. Yog koj xav tau kev pab los mus sau daim ntawv tsis txaus siab, Becki Detaege yeej muaj sij hawm los mus pab koj.

Thiab koj los yeej tseem sau tau ntawv tsis txaus siab mus rau U.S. Department of Health and Human Resources, Office for Civil Rights, sau ua ntawv xa hauv cov tshuab electronic nyob hauv Office for Civil Rights Complaint Portal, nyob ntawm <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, lossis xa hauv tsev xa ntawv lossis hu xov tooj ntawm:

U.S. Department of Health and Human Services  
200 Independence Ave., SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Cov ntawv sau npe siv los sau cov ntawv tsis txaus siab muaj nyob ntawm <http://www.hhs.gov/ocr/office/file/index.html>.